



WHAT HAS MY JOB DONE FOR ME?? (Core Competencies)

Well I was able to attend a Disney Land Trip in Florida with four special ladies and three other staff ☺

To make this Disney trip happen we as a team needed to problem solve and make decisions. First questions we had was which staff was going on this trip? When we were going and how we were going to get there. And we were able to identify and solve all

issues to make this trip work. During the whole process of the trip we advocated for the ladies.

As a team we communicated and worked with our client's church and held a spaghetti dinner to raise funds for our trip, also reached out to different travel agents and Disney agents for assistance on hotels, meal plans and flights. Throughout planning and preparing our trip, I needed to be open-minded and flexible as we had come across several changes and requirements.



I did a lot of networking. I was able to build and maintain effective and constructive relationships with different agencies and people. I worked co-operatively with agencies in Florida to get all the equipment we needed at the hotel. Also with Disney travel agent finding us the best price possible, and working with insurance agents to get the ladies covered.

When the trip was first brought up we had a lot of negativity from people. And as I was expecting my first child I was under a lot of personal stress. Many saying it won't happen. But I was

determined to make this trip happen. I was able to push all stress and pressure from people aside and was able to fulfill 4 ladies plus my own dream trip to Disney.



We helped families, clients and employers understand the change in routines and environment, and how it all would work out. We let the clients be as independent as they could be, by choosing which hotel they wanted to stay at and what they wanted to eat. When we were at the parks we let the ladies choose which direction to go and what they wanted to do and see.

Since none of our ladies had ever been on a plane, as staff we needed to encourage and coach the ladies on what to expect. I had to be firm and assertive when it came to the schedule. All ladies had a 1-1 staff. We as staff were accountable for those ladies for the day. We worked together and assisted our client with their daily needs, and every day we would change staffing around. We wanted the ladies



to enjoy their time there and see as much as we could. We all had our agendas per say 😊

I got the ball moving, had an event book with our daily events and everything planned. I provided the staff with inspiration and clarity direction to work as a team.

I made sure the ladies had enough spending money to buy their self a treat and souvenir. As there was 4 different parks we went to and we helped them budget their daily spending cash. I maintained myself control though out this experience. Was able to care for myself as well and my ladies and team.

This trip was all about the ladies at crimson, their needs, wants and experience. There was one lady in particular, who needed this trip, as her health wasn't the greatest and was declining. I'm happy we were able to make this trip happen, As a result 10 months after the trip the client passed away.

As I learned from planning a trip for the ladies, I was capable of planning and completing a trip for 8 people. I went over and beyond and managed to be successful while doing so. I was able to fulfill 4 ladies dream, and took them to Disney. I do have to say I'm very proud of myself and everyone whom helped to make this trip so real. Thank you

I'm happy to see the other clients are having the opportunity to go out and explore the world. I feel like I have started a yearly trip of a lifetime for the other houses of this agency. 😊

I will value and cherish these memories of this trip for the rest of my life. I will someday plan another trip to Disney for my 2 daughters and husband.

Thank you

Robin Hamilton

