



JUNE 9, 2020

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**TO:** FAMILY MEMBERS, GUARDIANS AND ADVOCATES

**FROM:** KATHY LOVEYS

**SUBJECT:** HOME AND FAMILY VISITS

**CC:** ALL PCL EMPLOYEES

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The ongoing COVID-19 pandemic continues to have an impact on many aspects of our lives. Every day, each and every one of us take new preventative measures to ensure our safety and the safety of those around us.

As the rules begin to lift, Parents for Community Living is looking to re-introduce some in person family visits to our homes in a careful and thoughtful manner. Visits, if appropriate, will take place outside the home and there will be no physical contact allowed. This is a challenging decision as we continue to protect the safety of the people we support and our employees. We continue to encourage phone calls and virtual meet ups as best practice for everyone involved. Despite phase one and soon, phase two reopening, the Ontario government has not extended the lifting of restrictions to group homes or other congregant care living settings. We continue under the Emergency Management and Civil Protection Act and are required to govern ourselves accordingly.

The Program Supervisor of the home where your family member resides will reach out to you to discuss the possibility of an in-person visit considering both the emotional impact on your loved one and their ability to cope with a visit without physical contact. If everyone feels confident that there will be minimal negative impact, you will be informed of the requirements and expectations including infection prevention, screening and control measures before the visit will be arranged. All such visits will require the prior approval of the Program Supervisor to ensure that there is only one family present at a time.

Regrettably, we are still not able to allow supported people to go to a family home for a day or weekend visit but will continue to evaluate this on a regular basis and keep you informed of any changes.

Thank you for your ongoing patience, understanding and support as we manage the COVID-19 pandemic. We can't do it without you!

Sincerely,

Katherine Loveys  
Executive Director

