



STRATEGIC PRIORITIES

2021-2024



Our Vision

Every person lives with dignity as a valued member of the community.

Our Mission

To offer meaningful services and supports to persons with exceptional needs.

Champion the person-centered approach in everything we do



Persons with exceptional needs play an active role in how they live and want to build belonging with their community.

Offer a fulfilling and progressive work environment for staff



Attract and retain talented staff through fair wages, professional development & training and advancement opportunities.

Expand our presence in Waterloo Region



Increase our capacity to meet the needs of persons with exceptional needs and their families through multi-sectoral partnerships and increase brand awareness.